

Release Notes

Hotfix 1

McAfee® Change Control and Application Control 6.2.0

For use with ePolicy Orchestrator (4.6.0–4.6.9, 5.0.1–5.1.3, and 5.3.0) Software

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About this release

This document contains important information about the current release. We strongly recommend that you read the entire document.

This McAfee Change Control and Application Control release is available only for the Windows platform.

Release build – Solidcore client build#458

Package date – Jun 25, 2015

Resolved issues

These issues are resolved in this release of the product. For a list of issues fixed in earlier releases, see the Release Notes for the specific release.[\[1\]](#)

Solidcore client

- If McAfee Agent 5.0 or VirusScan Enterprise 8.8 (HF 929019) coexist with Change Control or Application Control software on the system, the system might stop responding if the software is enabled. This occurs because of an incompatibility between Syscore 15.3 and Change Control or Application Control software, and specifically when other installed applications use tilde (~) in short path names. (4-8178687291, 4-8655201924)

- On a system where Change Control and Application Control software is already installed, when you try to re-install the same version of the software using McAfee ePO, the Product Deployment client task fails and the error *1603: A fatal error occurred during installation* is displayed in Windows Application Log. (4-7760620724)
- On a Windows XP system where Application Control is enabled, when you disable the memory-protection feature and enable the script as an updater feature, the system might erroneously restart in a loop. (4-9107814352)
- On a system where Application Control is enabled, when you run the Adobe InDesign software, the system might stop responding with a bugcheck. (4-8732179009)
- When you install Application Control, the certificates folder in Application Control installation directory is erroneously not created. (4-8588887705)
- Whenever you open a file on the Windows Server 2012 R2 system where Application Control is enabled, the software erroneously checks for a mount-point folder path. This issue can cause kernel stack overflow and the system might stop responding. (4-8276697516)
- In a specific scenario, memory leak is observed on a system where the MP-CASP feature is enabled. This issue occurs because of incompatibility between the MP-CASP feature and a Windows API. (4-8265690411)

Installation instructions

Upgrade support

This release supports upgrade from these Solidcore client versions:

- 6.0.0
- 6.0.1
- 6.1.0
- 6.1.1
- 6.1.2
- 6.1.3
- 6.2.0

Supported file systems

Upgrade to this release is supported on the following file systems:

- NTFS
- FAT (FAT32, FAT16)
- CDFS (Only in update mode, whitelisting is not allowed)
- CIFS Redirector
- UDFS
- ReFS

Known issues

For a list of known issues in this product release, see these McAfee KnowledgeBase article: [KB84048](#) (Change Control) and [KB84047](#) (Application Control).

Additional information

Important

The attached files are provided as is, and with no warranty either expressed or implied as to their suitability for any particular use or purpose. McAfee, Inc. assumes no liability for damages incurred either directly or indirectly as a result of the use of these files, including but not limited to the loss or damage of data or systems, loss of business or revenue, or incidental damages arising from their use. Hotfix files should be applied only on the advice of McAfee Technical Support, and only when you are actually experiencing the issue being addressed by the hotfix. Hotfix files should not be proactively applied in order to prevent potential product issues. You are responsible for reading and following all instructions for preparation, configuration, and installation of hotfix files. Hotfix files are not a substitute or replacement for product Service Packs which may be released by McAfee, Inc. It is a violation of your software license agreement to distribute or share these files with any other person or entity without written permission from McAfee, Inc. Further, posting of McAfee hotfix files to publicly available Internet sites is prohibited. McAfee, Inc. reserves the right to refuse distribution of hotfix files to any company or person guilty of unlawful distribution of McAfee software products. Questions or issues with McAfee hotfix files should be directed to McAfee Technical Support.

Find product documentation

After a product is released, information about the product is entered into the McAfee online Knowledge Center.

Task

- 1 Go to the **Knowledge Center** tab of the McAfee ServicePortal at <http://support.mcafee.com>.
- 1 In the **Knowledge Base** pane, click a content source:
 - **Product Documentation** to find user documentation
 - **Technical Articles** to find KnowledgeBase articles
- 2 Select **Do not clear my filters**.
- 3 Enter a product, select a version, then click **Search** to display a list of documents.

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^[1] These issues are also included in the resolved issues section of Application Control 6.1.3 Hotfix 10 (build# 419) release notes:

- 4-8588887705
- 4-8276697516
- 4-8265690411