



## Release Notes

Hotfix 1123565

# McAfee Virus Scan Enterprise 8.8.0

For use with VirusScan Enterprise Patch 6 and 7

For use with ePolicy Orchestrator

### Contents

- ▶ *About this release*
- ▶ *Resolved issues*
- ▶ *Installation instructions*
- ▶ *Known issues*
- ▶ *Additional information*
- ▶ *Find product documentation*

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## About this release

This document contains important information about the current release. We strongly recommend that you read the entire document.

**Release build** – 8.8.0.1546

**Package date** – April 15, 2016

- Minimum supported McAfee Agent version: 4.8.0.1938, 5.0.2.188

This release was developed for use with:

- VirusScan® Enterprise 8.8 Patch 7 (build 1528)
- VirusScan® Enterprise 8.8 Patch 6 (build 1445)
- Minimum supported McAfee ePO extensions:
  - Management extension - 8.8.0.430
  - Reports extension - 1.2.0.264

**Note:** These extensions are available in Hotfix 1087536.

### Purpose

You can now log on to systems while the Access Protection rule "Prevent Windows Process Spoofing" is enabled. This release also fixes a vulnerability issue in the VirusScan Enterprise Console.

### Rating

**Critical** – McAfee rates this release as critical for all environments to avoid a severe business impact. This update should be applied as soon as possible.

For more information about patch ratings, refer to McAfee KnowledgeBase article [KB51560](#).

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## Resolved issues

These issues are resolved in this release of the product. For a list of issues fixed in earlier releases, see the Release Notes for the specific release.

Reference	Issue description
1123565	<p>These Access Protection rules now correctly translate into the new trust mechanism and properly use exclusions. System shut down, log off, and logon now complete without error while these rules are in use.</p> <ul style="list-style-type: none"> <li>• "Prevent common programs from running files from the Temp folder"</li> <li>• "Prevent svchost executing non-Windows executables"</li> <li>• "Prevent programs registering to autorun"</li> <li>• "Prevent Windows Process spoofing"</li> </ul>
1129709	<p>A vulnerability in the VirusScan Enterprise Console was corrected so that now the security password can't be bypassed. For more information, see Security Bulletin: <a href="#">SB10158</a>.</p>
1112344	<p>Access Protection violations no longer differ in logging an event when a rule is configured to Block vs. Report. This most often occurred in Common Standard Protection rules.</p>
1110516	<p>The timing issue preventing the start of McAfee Validation Trust Services during upgrading is now removed.</p>
1112013	<p>A stack overflow in Access Protection no longer causes a system to crash.</p>
1109418	<p>In some cases, a system freezes during install or removal of VirusScan Enterprise. This release resolves this issue.</p>

## Installation instructions

For information about installing or upgrading VirusScan Enterprise software, see the *McAfee VirusScan Installation Guide*.

### Requirements

Make sure that your system meets these requirements before installing the software. This release requires VirusScan Enterprise 8.8 Patch 6 or Patch 7.

**Note:** Root certificates missing from a system can cause issues during install or removal of VirusScan Enterprise. For more information, see KB article [KB86972](#).

### Install the software

#### Standalone instructions

You must have installation rights to install this release directly on your system.

#### Task

- 1 Extract the hotfix files to a temporary folder on your system.
- 2 Double-click the **VSE88HF1123565.EXE** file in the temporary folder created in Step 1.
- 3 Follow the installation wizard instructions.

#### McAfee ePO instructions

Use McAfee ePO to deploy this release to managed systems.

#### Task

- In the McAfee ePO Master Repository, check in the zip package. Select **VSE88HF1123565.zip** as the package type.

**Note:** To receive updates, client endpoints must use the McAfee ePO repository where the package is checked in. Clients receive the package at the next update task.

#### Verify installation

Always restart the client system before validating that the installation is successful.

- After the McAfee Agent collects property information, check the client system details in McAfee ePO to make sure it includes the correct hotfix version.

- From System Information, click **Products**, then locate "Fixes" under the General section. Hotfix 1123565 is listed here.
- On the client system, check for registry key entry Hotfix\_1123565 in the HKEY\_LOCAL\_MACHINE\Software\McAfee\DesktopProtection tree.
- On 64-bit systems, this entry is located under the HKEY\_LOCAL\_MACHINE\Software\Wow6432Node\McAfee\DesktopProtection tree.

**Note:** Releases aren't displayed or don't report installed if an error occurred during installation, or if a file didn't install correctly.

### Removing this hotfix

These hotfix installation files are shared with other McAfee and Intel Security Group products. Using the "Repair" feature does not remove these files. To remove this hotfix, uninstall VirusScan Enterprise and all products that use VSCore or SYSCore. Restart the system, then re-install each product.

For information about installing and removing VirusScan Enterprise, see the *McAfee VirusScan Enterprise Installation Guide*.

## File inventory

### Package inventory

File name	Description
README.HTML	Release Notes document
Packing.Lst	Package list file
PKGATALOG.Z	Package catalog file
VSE88HF1123565.EXE	Installer for this release
VSE880DET.MCS	McAfee ePO detection script for VirusScan Enterprise

### Installed file inventory

File name	Version
coptcpl.dll	8.8.0.1546
VSCore	15.4.0.657
SysCore	15.4.0.815

## Known issues

These are the known issues in this release of the product.

Reference	Issue description
1131526	<p><b>Issue:</b> The message "Intermittent restart required" appears after applying Hotfix 1123565.</p> <p><b>Workaround:</b> Close VirusScan Enterprise Console before installing this hotfix or restart your system .</p>
1132093	<p><b>Issue:</b> In some cases, this hotfix fails to install on the first attempt because it's blocked by the Access Protection rule "Prevent modification of McAfee files and settings." The hotfix installation log also displays the error message "Unable to backup existing file. Not enough rights."</p> <p><b>Workaround:</b> Installation succeeds without errors the next time the update task runs.</p>

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## Additional information

### Important

The attached files are provided as is, and with no warranty either expressed or implied as to their suitability for any particular use or purpose. McAfee, Inc. assumes no liability for damages incurred either directly or indirectly as a result of the use of these files, including but not limited to the loss or damage of data or systems, loss of business or revenue, or incidental damages arising from their use. Hotfix files should be applied only on the advice of McAfee Technical Support, and only when you are actually experiencing the issue being addressed by the hotfix. Hotfix files should not be proactively applied in order to prevent potential product issues. You are responsible for reading and following all instructions for preparation, configuration, and installation of hotfix files. Hotfix files are not a substitute or replacement for product Service Packs which may be released by McAfee, Inc. It is a violation of your software license agreement to distribute or share these files with any other person or entity without written permission from McAfee, Inc. Further, posting of McAfee hotfix files to publicly available Internet sites is prohibited. McAfee, Inc. reserves the right to refuse distribution of hotfix files to any company or person guilty of unlawful distribution of McAfee software products. Questions or issues with McAfee hotfix files should be directed to McAfee Technical Support.

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## Find product documentation

On the **ServicePortal**, you can find information about a released product, including product documentation, technical articles, and more.

### Task

- 1 Go to the **ServicePortal** at <http://support.mcafee.com> and click the **Knowledge Center** tab.
- 2 In the **Knowledge Base** pane under Content Source, click **Product Documentation**.
- 3 Select a product and version, then click **Search** to display a list of documents.